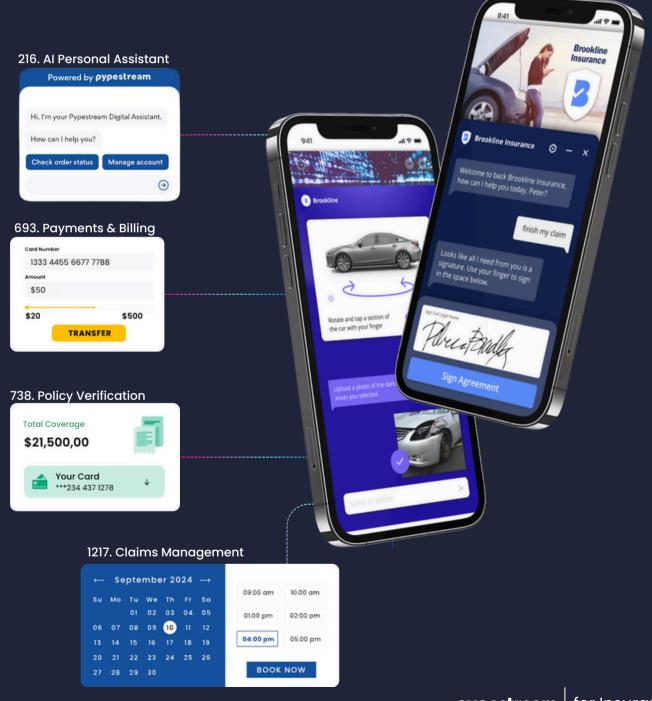# Step into the Future:

Supercharge your Business with AI

The insurance industry is evolving at a rapid pace.
Rising customer expectations, operational inefficiencies, and increasing competition demand smarter, faster solutions.
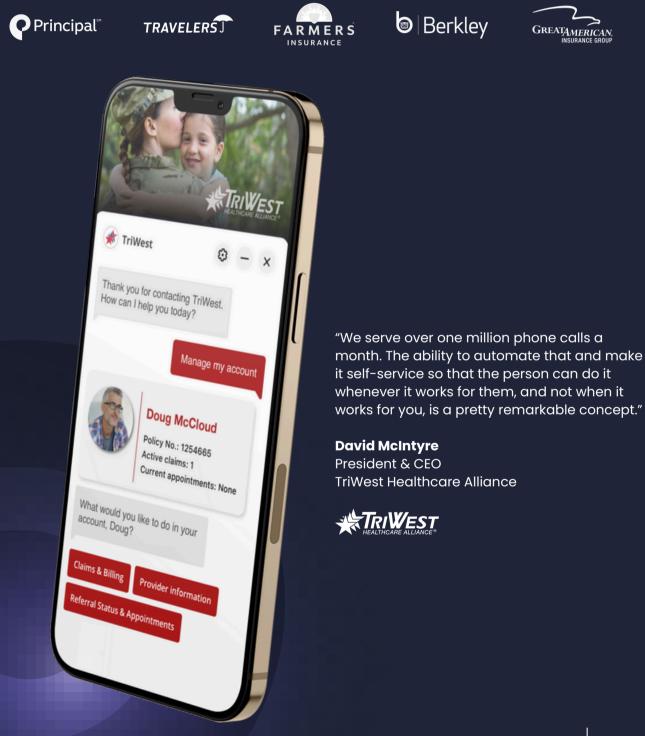
Pypestream's
Autonomous Intelligence Platform (AIP)
offers a transformative solution:

AI-powered microagents that streamline insurance operations, enhance customer experiences, and drive measurable ROI. With over 3,000 Pypestream AI-powered microagents, we automate workflows, empower agents, and deliver insights that transform your business.

216. AI Personal Assistant

Powered by **pypestream**

Hi, I'm your Pypestream Digital Assistant.

How can I help you?

Check order status | Manage account

693. Payments & Billing

Card Number
1333 4455 6677 7788

Amount
$50

$20 ——————————————— $500

TRANSFER

738. Policy Verification

Total Coverage
$21,500,00

Your Card
***234 437 1278

1217. Claims Management

← September 2024 →

Su	Mo	Tu	We	Th	Fr	Sa
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

09:00 am | 10:00 am
01:00 pm | 02:00 pm
04:00 pm | 05:00 pm

BOOK NOW

Brookline

Rotate and tap a section of the car with your finger

Upload a photo of the damaged areas you selected

Select an option

Brookline Insurance

Welcome to back Brookline Insurance, how can I help you today, Peter?

finish my claim

Looks like all I need from you is a signature. Use your finger to sign in the space below.

Sign Full Legal Name

Sign Agreement

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Trusted by Leading Insurance Providers

Pypestream is already trusted by insurance giants like Travelers, W.R. Berkley, and Principal Financial to automate policyholder interactions, speed up claims processing, and improve operational efficiency.

Principal℠   **TRAVELERS**   **FARMERS** INSURANCE   **b | Berkley**   **GREAT AMERICAN** INSURANCE GROUP

TriWest

Thank you for contacting TriWest. How can I help you today?

Manage my account

Doug McCloud

Policy No.: 1254665
Active claims: 1
Current appointments: None

What would you like to do in your account, Doug?

Claims & Billing **Provider information** **Referral Status & Appointments**

"We serve over one million phone calls a month. The ability to automate that and make it self-service so that the person can do it whenever it works for them, and not when it works for you, is a pretty remarkable concept."

David McIntyre
President & CEO
TriWest Healthcare Alliance

TriWest HEALTHCARE ALLIANCE®

Why Pypestream for Insurance?

Accelerate Claims Processing

- Automate First Notice of Loss (FNOL), claims adjudication, and policy servicing to speed up response times and reduce administrative costs.
- Empower customers to file claims, track statuses, and interact with adjusters instantly via Pypestream AI-powered microagents.

Enhance Customer Experience

- Provide 24/7 self-service options to policyholders with AI-driven Virtual Assistants that answer inquiries, recommend products, and resolve issues quickly.
- Ensure faster, more accurate service with Pypestream AI-powered microagents that anticipate customer needs and act instantly.

Boost Operational Efficiency

- Automate high-volume tasks such as underwriting, document collection, fraud detection, and policy updates, freeing up valuable human resources.
- Integrate seamlessly with your existing systems—like Guidewire, Duck Creek, and Salesforce—to ensure smooth workflows and faster decision-making.

Improve Fraud Detection and Prevention

- Detect fraudulent activity faster with Pypestream's AI-powered microagents that analyze data in real time, flagging suspicious claims before they escalate.
- Integrate fraud detection seamlessly into your claims processes, reducing losses and increasing overall revenue protection.

The System of Agents:
The Core of Pypestream Innovation

Pypestream's Autonomous Intelligence Platform (AIP) is built on a foundation of over 3,000 Pypestream AI-powered microagents, each designed to solve a specific task autonomously. Together, they form a System of Agents that automates processes across your business and adapts to solve new challenges.

The Five Pillars of Pypestream

The Pype
Dynamic User Interface

A flexible omnichannel interface connecting customers to Pypestream microagents across chat, mobile, voice, and web.

MicroAgents
Task-Oriented AI Agents

Specialized, AI-powered units that handle everything from claims processing to customer inquiries and fraud detection.

PypeX
Center of Excellence

Our Center of Excellence ensures smooth deployment, optimization, and continuous enhancement of your AI ecosystem.

Analytics
Continuous Learning & Optimization

Real-time data insights that refine workflows, predict issues, and drive business decisions.

Customer 360
Omnichannel CX

A comprehensive view of customer interactions, enabling personalized service and consistent experiences across channels, in 75+ languages, in any region.

Pypestream OS

pypestream | for Insurance

Strategic Benefits for C-Suite Leaders

CEOs:

Drive Growth and Enhance Business Continuity

Deliver on business plans with AI-powered automation, improving scalability and efficiency.

Ensure business continuity through automation and real-time customer support solutions that adapt to evolving needs.

CTOs & CIOs:

Modernize with Scalable, Future-Proof Technology

Seamlessly integrate Pypestream's AIP with existing platforms like Guidewire, Duck Creek, and Salesforce.

Deploy AI-driven microagents across your entire business in weeks, not months, and achieve measurable ROI fast.

CFOs:

Improve Profitability and ROI

Reduce operational costs by automating manual tasks such as claims processing and underwriting.

Leverage usage-based pricing to ensure maximum cost efficiency, paying only for what you use.

CMOs:

Create Unmatched Customer Loyalty

Provide personalized, real-time service to policyholders, driving higher satisfaction scores and reducing churn.

Use Pypestream AI-powered microagents to deliver instant answers, tailored product recommendations, and efficient claims resolution.
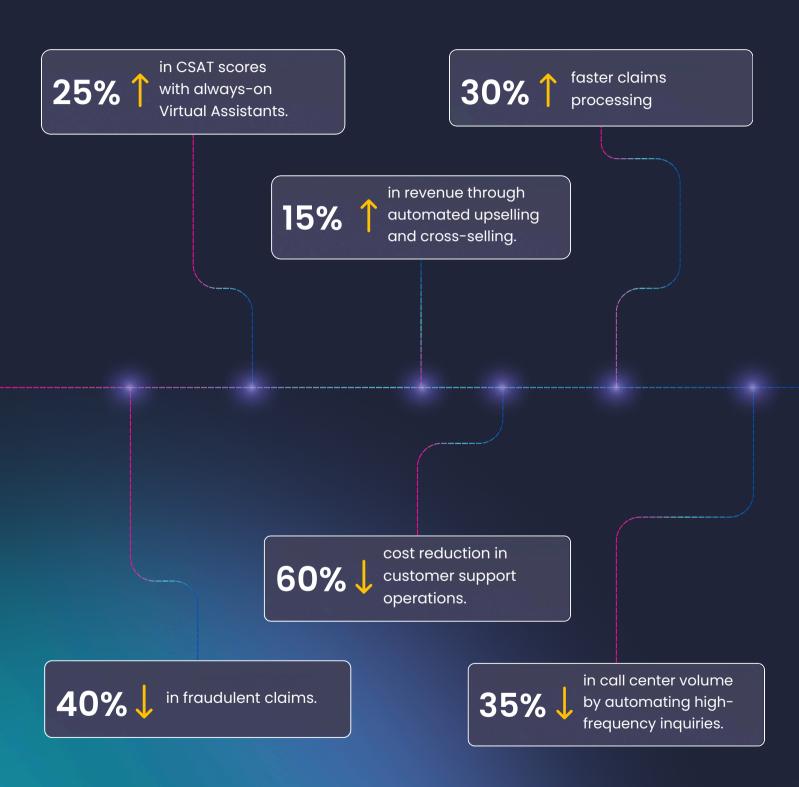
DIGITAL LEADERS

Accelerate Digital Transformation

Modernize customer engagement with AI-powered microagents that enhance digital self-service.

Gain actionable insights through analytics to drive strategic decisions and optimize workflows in real time.

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Impact You Can Measure

25% ↑ in CSAT scores with always-on Virtual Assistants.

30% ↑ faster claims processing

15% ↑ in revenue through automated upselling and cross-selling.

60% ↓ cost reduction in customer support operations.

40% ↓ in fraudulent claims.

35% ↓ in call center volume by automating high-frequency inquiries.

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Five Transformative Use Cases
for Insurance Providers

USE CASE	CHALLENGE	SOLUTION	IMPACT
AI-Powered Virtual Assistants for Claims & Support	Policyholders expect fast, accurate, and personalized support, but call centers are overwhelmed.	Pypestream AI-powered Virtual Assistants handle inquiries, guide customers through the claims process, and provide real-time updates.	**40%** fewer calls to support centers, 30% faster claims resolutions
Automated FNOL and Claims Processing	Processing FNOL manually is slow and error-prone.	Pypestream AI-powered microagents automate the collection and validation of FNOL data, ensuring faster claims initiation.	**50%** reduction in FNOL processing, 20% reduction in admin costs.
Underwriting Automation	Manual underwriting processes can be slow and prone to errors.	Pypestream AI-powered microagents automate underwriting by collecting and processing data faster, with minimal human intervention.	**25%** faster underwriting decisions, 20% improvement in risk accuracy.
Policy Servicing and Self-Service Automation	Customers expect immediate policy updates and servicing, but manual processes slow down response times.	Pypestream AI-powered microagents provide self-service options for policyholders to update their policies, make payments, and more.	**30%** increase in self service adoption, 15% improvement in CSAT scores.
Fraud Detection and Prevention	Fraudulent claims drain revenue and erode customer trust.	Pypestream AI-powered microagents analyze transaction patterns, identify fraudulent claims in real time, and flag suspicious activities.	**40%** reduction in fraudulent claims, 10% increase in revenue protection.

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Why Now?

The insurance industry is embracing AI-driven innovation.

With Pypestream, you'll achieve:

- **Unmatched Scalability:** Handle millions of interactions monthly without increasing resources.

- **Future-Proof Integration:** Seamlessly connect with your current systems like Guidewire and Salesforce.

- **Actionable Insights:** Use analytics to make data-driven decisions and continuously improve business performance.

- **Rapid ROI:** See measurable results within weeks, not months**.**

Take the First Step Today

Pypestream is more than a platform—it's your partner in innovation. Join the ranks of Travelers, W.R. Berkley, and Principal Financial, who trust us to deliver exceptional results. Let us show you how we can supercharge your insurance operations.

Learn more at Pypestream.com/insurance