

Revolutionizing Banking with AI-Powered Automation



Transform Your Bank with AI Automation and Intelligent Microagents

Pypestream is the leading AI-powered automation platform designed to help financial institutions modernize customer service and streamline internal operations. By leveraging microagents, Pypestream transforms banking services, improves customer experiences, and optimizes backend processes—enabling banks and financial service providers to stay ahead in a rapidly evolving digital landscape.

Trusted by Industry Leaders:

Major financial institutions and fintech companies, including Principal Financial and Great American other leading banks, trust Pypestream to deliver AI-powered solutions that enhance both customer-facing interactions and back-office operations.

216. AI Personal Assistant

Powered by **pypestream**

Hi, I'm your Pypestream Digital Assistant.

How can I help you?

[Check order status](#) [Manage account](#)

693. Payment Transfers

Card Number
1333 4455 6677 7788

Amount
\$50

[\\$20](#) [\\$500](#)

[TRANSFER](#)

738. Loan Verification

Total Points
21,500,00

Your Card
***234 437 1278

1217. Appointment Setting

← September 2024 →

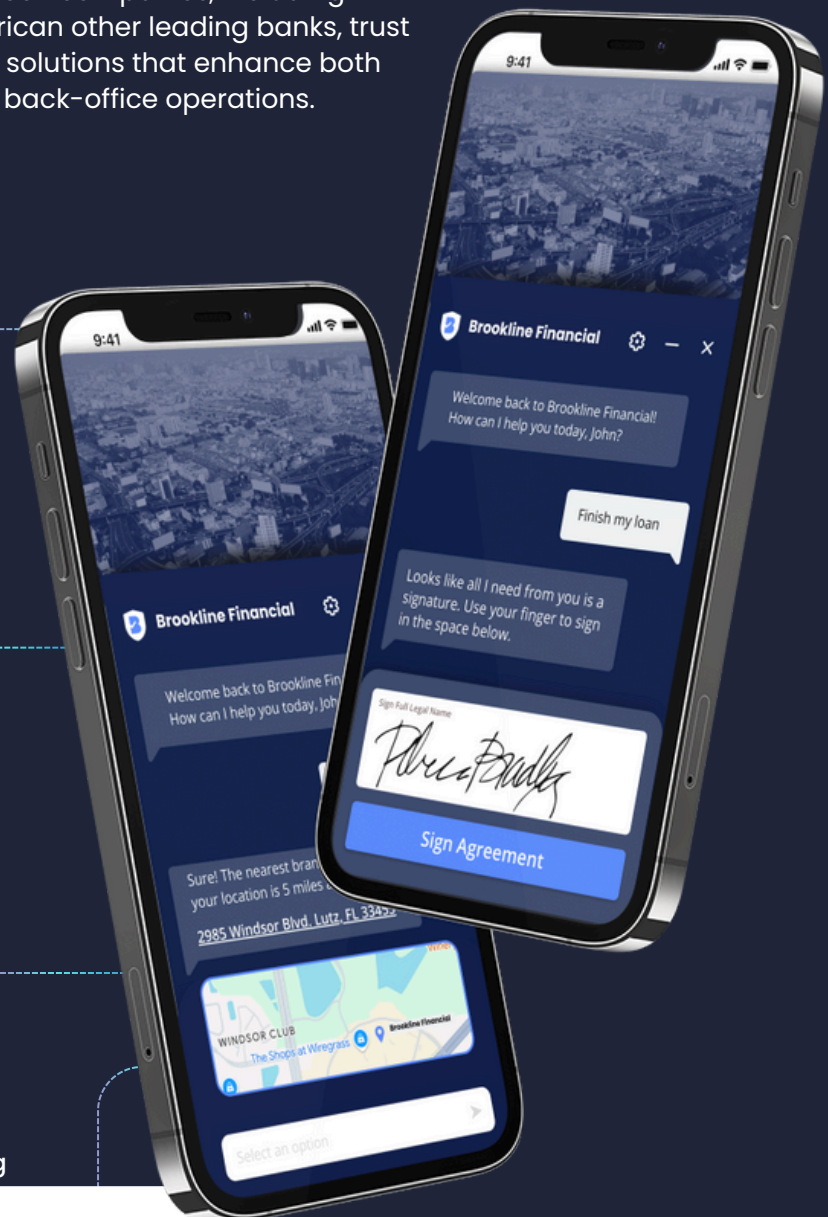
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[04:00 pm](#) 05:00 pm

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Why Pypestream for Financial Services?



AI-Powered Customer Service

- Automated support for everyday banking inquiries, such as balance checks, transaction history, loan status, and credit card payments.
- Instant query resolution, improving customer satisfaction while reducing human agent workload.
- Personalized financial advice and product recommendations based on user behavior and needs.



Seamless Integration with Core Banking Systems

- Pypestream easily integrates with core banking systems like Finacle, FIS, Temenos, SAP Banking, and Oracle Flexcube, ensuring seamless operation across all business functions.
- Effortless integration with existing CRMs, billing platforms, and financial management systems.



24/7 Operational Efficiency

- 24/7 availability through AI-driven microagents that handle queries, transactions, and issues without human intervention.
- Support for high-volume, real-time interactions with customers and internal staff alike.

How Pypestream Works

Pypestream's Autonomous Intelligent Platform (AIP) leverages a System of AI Microagents to automate and optimize workflows, improving operational efficiency and customer satisfaction.

The Five Pillars

Task-Specific Microagents:

Task-specific AI units that handle specific banking functions like fraud detection, loan application processing, account management, and credit card support.

Pyype:

The omnichannel interface that allows seamless engagement across web, mobile, voice, and in-branch interactions.

PyypeX:

The Center of Excellence that ensures expert deployment, optimization, and continuous refinement of microagents for your banking workflows.

Analytics:

Real-time insights and continuous learning that optimize microagent performance and inform data-driven business strategies.

Customer 360:

A unified, omnichannel view of your customer, enabling personalized engagement and 360-degree service delivery.

Key Use Cases for Banks and Financial Services

WHAT WE SOLVE

Customer Support Automation

Automate customer service inquiries, such as balance checks, recent transactions, and general banking queries.

Fraud Detection and Prevention

Use AI microagents to identify fraudulent patterns in real-time, minimizing risk and loss.

Loan Processing Automation

Automate loan applications, document collection, and processing to speed up decision-making.

Account Management and Support

Provide real-time support for account inquiries, balance transfers, and payment processing.

Credit Card Management

Handle credit card queries, payment tracking, and account updates automatically.

Proactive Outreach and Alerts

Automatically send proactive messages to customers for important updates, such as credit card due dates, loan repayment reminders, or suspicious activity.

Employee Assistance for HR, IT, and Operations

Automate HR inquiries, payroll questions, IT troubleshooting, and operational requests for internal staff.

IMPACT

40% reduction in customer service call volume.
+ 20% improvement in customer satisfaction scores.

50% reduction in fraudulent activities
+ 10% increase in revenue protection.

30% reduction in loan processing time.
+ 25% increase in approval rates.

20% increase in customer retention.
+ 30% reduction in service desk inquiries.

25% faster payment processing.
+ 15% reduction in customer complaints.

10% reduction in late payments.
+ 15% reduction in fraud complaints.

30% reduction in internal support requests.
+ 20% improvement in employee productivity.

Popular Microagent for Financial Services

USE CASE

Customer Query
Microagent

Fraud Detection
Microagent

Account Management
Microagent

Loan Processing
Microagent

Payment Processing
Microagent

HOW IT WORKS

Resolves balance checks, transaction history, and loan status inquiries.

Detects suspicious activities based on transaction patterns.

Handles password resets, account updates, and transaction disputes.

Automates loan application and approval workflows.

Tracks and processes credit card payments, overdue payments, and interest calculations.

KEY INTEGRATIONS

Infosys
 Finacle

temenos



ORACLE®

FIS



servicenow

+ many more!

The Pypestream Advantage

3,000+ Microagents Built

Specialized for the financial services industry, from fraud detection to customer service automation.

Proven Scalability

Handles millions of transactions monthly, adapting to your institution's growth.

Seamless Integration

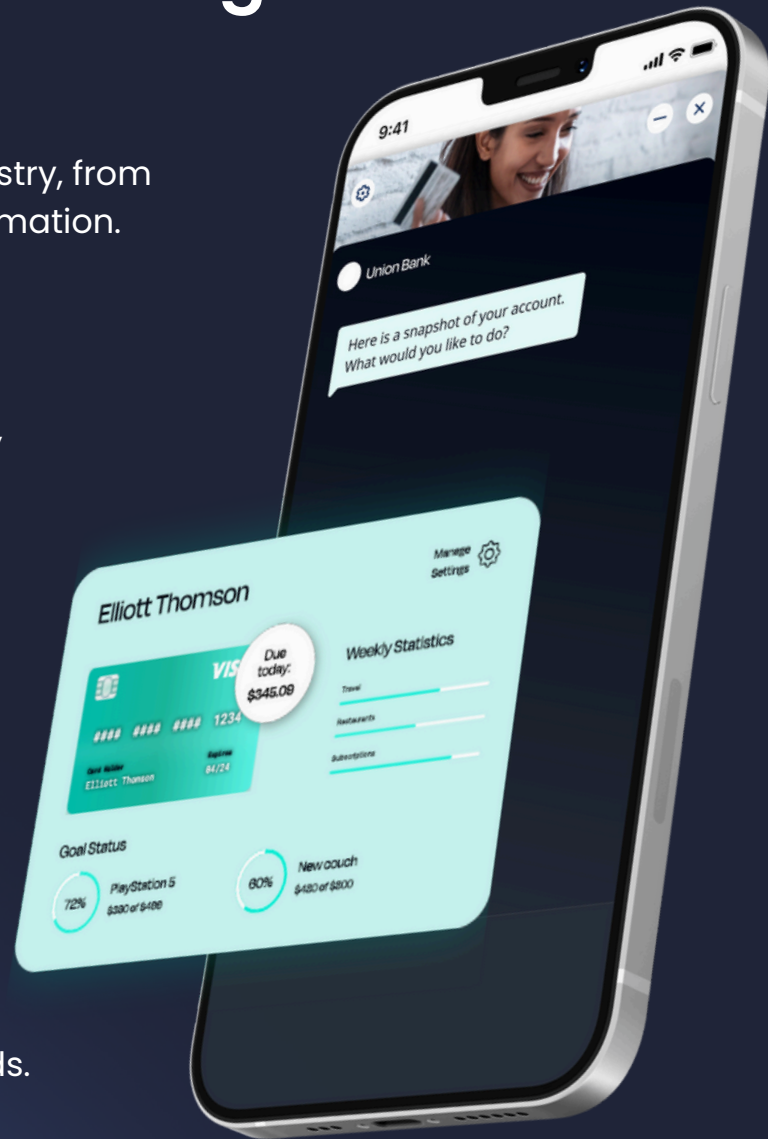
Connects effortlessly with core banking systems, CRMs, fraud detection tools, and other enterprise software.

Military-Grade Security

Full compliance with financial industry regulations and data protection standards.

Proven ROI

Achieves cost savings, faster service, and improved customer satisfaction.



Transform Your Banking Operations Today

Pypestream offers the AI-powered solutions that modern financial services providers need to meet the demands of today's digital economy. Automate your workflows, enhance customer experiences, and stay ahead of the competition.

Let's Get Started:

- **Request a Demo:** To see how Pypestream's microagents can be tailored for your specific needs.
- **Start with a Pilot:** Implement Pypestream in one department or workflow to experience its value firsthand.
- **Customization:** Contact us to discuss how Pypestream can be tailored to your financial services operations.

Learn more at Pypestream.com

