

pypestream

# The Happiness Platform

**AI-Powered** Customer Experience for the Modern Enterprise

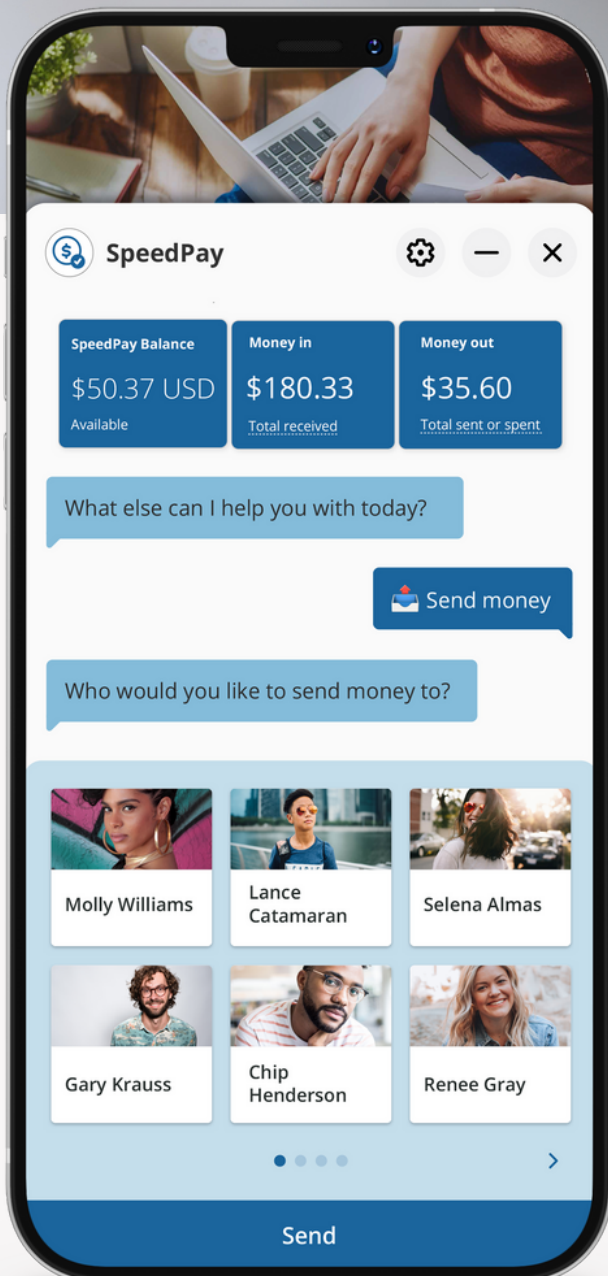


*"Pypestream has helped us improve the customer experience for all types of engagements with our customers, **from service to retention.**"*

**Seth Van Sickle**  
VP of Operations,  
SLING TV

## What we do:

- **Revolutionize Customer Interactions:** Transform passive dialogues into positive, active outcomes.
- **AI-Powered Platform:** Leverage unique AI technology to enhance customer experience strategies.
- **Drive Revenue and Resolutions:** We support driving company revenues with cost effective problem-solving.
- **Overall Risk Reduction:** Reduce operational risks with unmatched security compliance.



pypestream

# Delivering happy moments to your customers.

One Microapp at a time.

## The Pypestream Platform

Pypestream redefines digital customer experiences with its **library of 'starter' MicroApps, ensuring seamless, in-channel resolutions.**

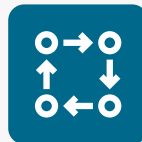
Our platform simplifies user engagement with a **guided briefing process and expert collaboration.**

Enjoy **continuous custom reporting** for ongoing refinement, **effortless integration with existing systems**, and **top-tier security for peace of mind.**

## Industries We Serve

- ✓ Insurance
- ✓ Retail
- ✓ Telecom
- ✓ Streaming
- ✓ Travel
- ✓ Real-Estate

## The Pypestream Difference



### Configurable Moments

Focus on revenue and resolution, reduce live agent escalation, and tailor customer workflows.



### Intuitive User Interface

App-like experience with the convenience of chatbots while supporting your brand guidelines.



### Compliance & Security

GovCloud Secure, SOC2, PCI, and HIPAA Compliant and meets WCAG 2.1 and ADA Accessibility Standards.



### Omnichannel Capabilities

Supports 90+ languages and offers endless integrations, to meet your customers anywhere.



### Experts at your service

Have access to a team of customer experience experts that will ensure your solution meets the latest standards.



### Continuous Improvement

Continuous custom reporting and refinement. No operational downtime during implementation.