



Empowering Excellence: Meet Pypestream's Proven CX Team

Where **expertise** meets **innovation**

At Pypestream, we pride ourselves on delivering exceptional customer experiences. Our dedicated CX team is at the forefront of this commitment, blending cutting-edge technology with unparalleled expertise.

Our robust team of 20 CX professionals brings an average of 8 years of industry experience, reflecting a deep understanding and mastery of customer engagement strategies.

Each member averages 2.5 years of tenure at Pypestream, bringing insights from esteemed organizations like EY, Accenture, IBM, Nuance Communications, JD Power, LogMeIn, and JotForm.

Rooted in academic excellence, most of our team members hold degrees in Linguistics or Cognitive Science, equipping them with unique perspectives on customer communication and behavior.

ABOUT THE TEAM

8
Years | **Average industry experience**

2.5
Years | **Average tenure at Pypestream**

97% | **Average client happiness score.**

Get in touch.

At Pypestream, we're not just about solutions; we're about people, passion, and excellence in every interaction. Contact us today to discover more about our innovative approaches.



sales@pypestream.com

A proven blueprint for deploying solutions.

Our PypeX Team crafts delightful customer experiences with our exclusive library of microapps, each meticulously designed for specific use cases. Our approach is not just about creating apps; it's about creating happy moments. Partner with us to bring those moments to your customers, together.



Phase 0 *FastStart*

Rapid Onboarding

The Pypestream FASTSTART™ phased onboarding approach will enable you to dramatically improve client engagements in 2 weeks, through strategy development, solution design and build implementation and continuous improvement.

Phase 1 Scope

Strategy Development Workshop

An interactive workshop led by your expert customer experience team, PypeX, that will guide you and your team through developing an actionable plan.

Phase 2 Create

Solution Build & Design

The PypeX team will build a fully optimized solution that enhances your customer journey and captures your crucial customer moments.

- AI Design
- Technical Integrations
- NLU & AI Training
- Testing & Collaboration

Phase 3 Deploy

Implementation

The PypeX Team will have your first, on-brand self-service solution deployed and live in 8-16 weeks.

Phase 4 Customer Success

Continuous Improvement

Your dedicated PypeX team member will provide on-going support, implement upgrades and recommend advancements to your solution.